



## Website Accessibility

At First Security Bank, we are dedicated to the needs of our customers, including those with disabilities. We strive to deliver products and services to help them reach their financial goals, in a clear and convenient manner. We are continually looking for more ways to make our website and banking centers accessible and easy to use.

To help make the First Security Bank website a positive experience for our customers and visitors, we follow the Web Content Accessibility Guidelines (WCAG) 2.0. These guidelines help us present web content in a manner more accessible for people with disabilities and user friendly for everyone.

Please let us know if you have any feedback concerning our website. We would like to hear from you, and you can reach us by phone or email:

Call us at 1-877-611-3118 or email us at <https://fsbank.com/contact-us>

### Accessible View

At the bottom of the home page, in the lower right hand corner, you will find a toggle link to switch the website to an accessible view status. You may use this version of the site for a screen reader if necessary.

Ways to improve your screen reader experience

- **Keep your technology updated.** Use the latest versions of assistive technology, operating systems and First Security Bank apps.
- **Use quick access links.** On pages with repetitive content there will be skip links to take you to specific sections.
- **Navigate by headings.** We structure complex content with headings. Skim content or jump to a specific topic through heading navigation.
- **Control font sizes.** Use browser and device settings to resize content for optimal reading

What Accessible Banking means at First Security Bank:

- Easy-to-use online and mobile banking
- Customer support help line 1-877-611-3118
- Audio-assisted ATMs
- Accessible teller counters and safe deposit vaults
- Routine inspections of our parking lots, walkways, drive-thru areas, directional signs, work spaces, and lobbies